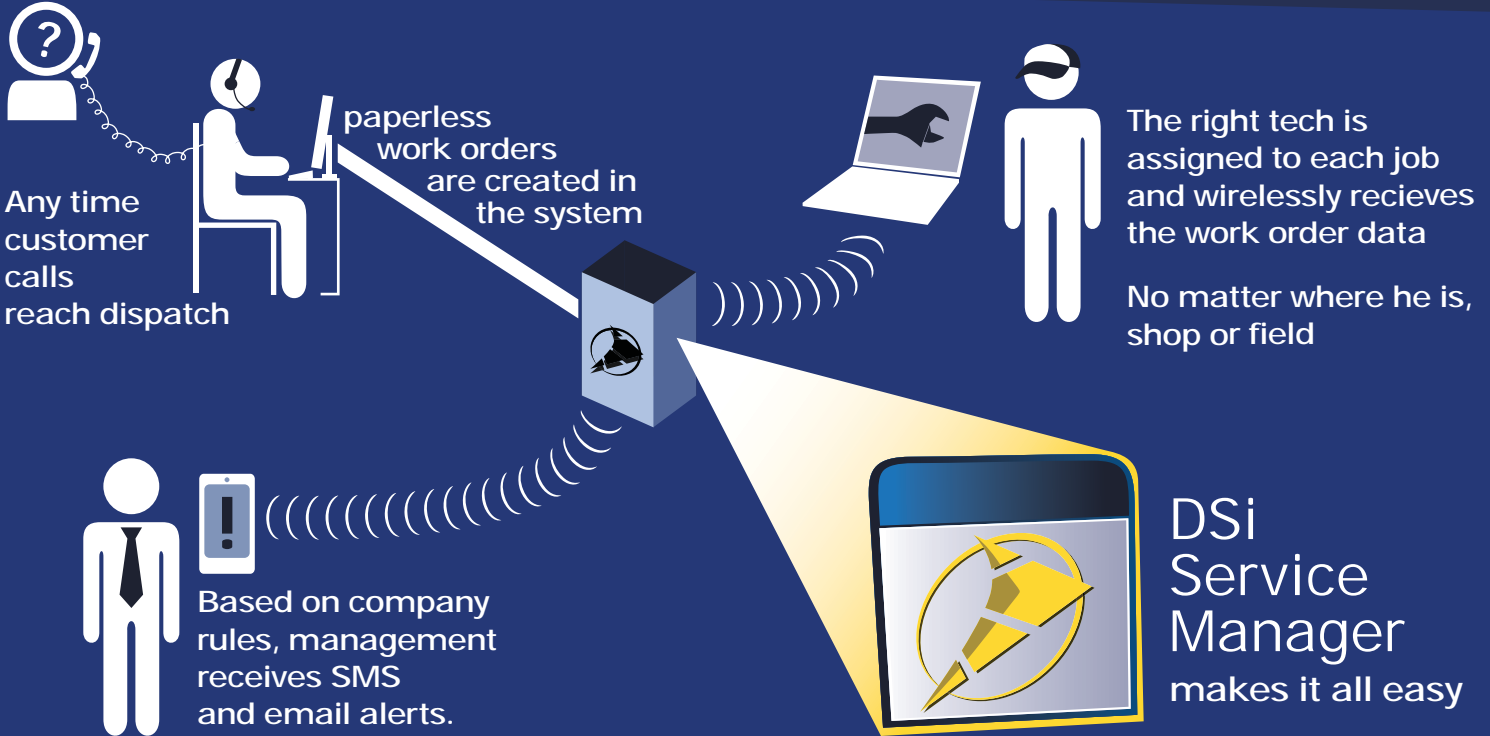




# DSi SERVICE MANAGER



## Save up to 15 minutes per order by optimizing with us

Empower your service department to work quickly and accurately through automated processes and centralized information.

DSi Service Manager allows service managers to dispatch multiple technicians from various locations to service equipment in the shop or field. Service managers will have a clean, customizable dashboard view of scheduled, late and pending orders and are alerted to conflicts and issues BEFORE a customer is affected.

Creating and managing work orders is easy. Find them with intuitive search and filter functions, and

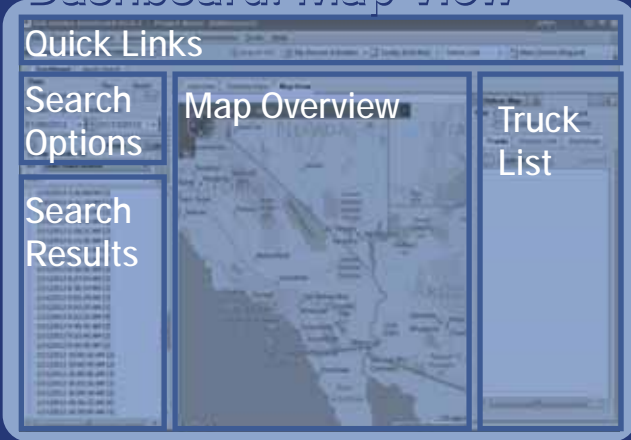
fill them out with the assistance of our in-depth auto-fill engine.

In the field, technicians can view and update the same database being used in the office. This up-to-the-minute and accurate exchange of information eliminates guesswork helps improve fleet and scheduling efficiency by up to 30%.

DSi Service Manager will help you make better dispatching decisions based on real-time GPS physical location of technicians. Assign and route technicians with an accurate view of what is actually going on outside the office.



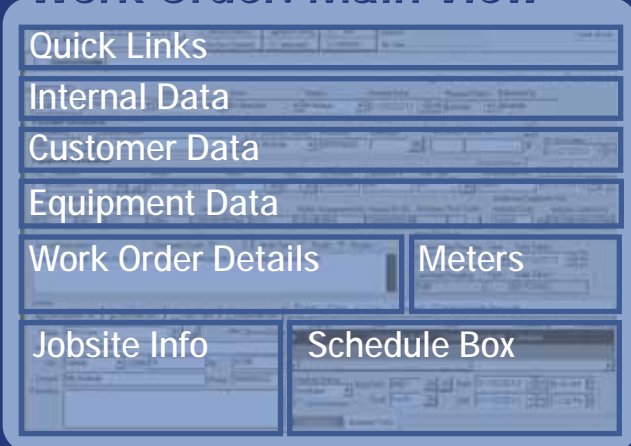
## Dashboard: Map View



## See your full fleet on a map or list

- Quick Links** - Up-front access to work order creation, recent activity (personal and system-wide), and records search
- Search Options** - Search W/Os and filter by date range
- Search Results** - Relevant work orders shown, grouped by date, customer, or any associated field
- Map Overview** - Real time truck and asset location data
- Truck List** - Sort shown trucks/assets, or switch modes and view geofenced locations

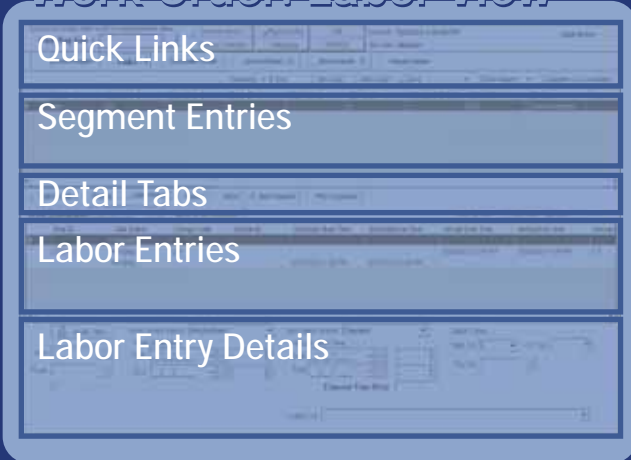
## Work Order: Main View



## Add all order info on one screen

- Internal Data** - Specify department, status, or priority
- Customer Data** - Company name, number, contact
- Equipment Data** - Make, model, auto-filled from records
- Work Order Details** - Open text field to describe the nature of the work order in public or private mode.
- Meters** - Track mileage, operation hours, or other statistics
- Jobsite Info** - Including "find nearest truck", default yard, "view on map" and geocoding options.
- Schedule Box** - For technicians in the shop/field and transportation of equipment to any location

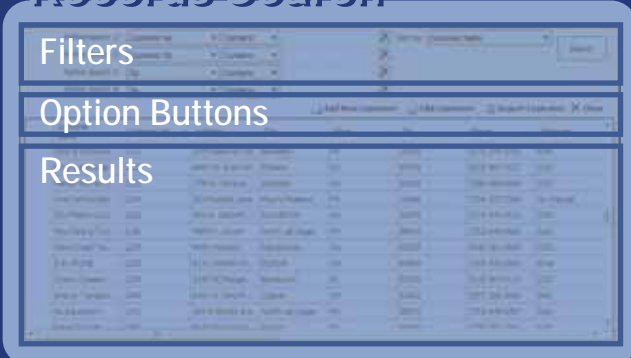
## Work Order: Labor View



## Keep detailed records of labor

- Quick Links** - Tabs for main view, labor entries, customer billing details, journal notes, and attached files.
- Segment Entries** - Jobs can be broken down into individual tasks with their own goals and requirements
- Detail Tabs** - Track task overview, labor hours, pricing, notes, parts required and other expenses.
- Labor Entries** - Log hours worked on a task and export the records to payroll
- Labor Entry Details** - Compare scheduled hours with actual time-worked, and apply proper shift and labor codes

## Records Search



## Find what you need in a few clicks

- Filters** - Search by whole or partial detail, even cross-reference two or more partially-known pieces of information
- Option Buttons** - Add, edit, or import related data
- Results** - Sort search results by an extensive and customizable selection of columns